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Mrs V Witt  
Principal  
Crossroads School  
Centre for Remedial Education  
2<sup>nd</sup> avenue  
Victory Park  
2195

16 July 2015

Dear Mrs Witt

**IQAA EVALUATION OF CROSSROADS SCHOOL 2015**

**CROSSROADS IS A WELCOMING SCHOOL WITH A PREVAILING HAPPY ATMOSPHERE. THERE IS A GENERAL ATMOSPHERE OF KINDNESS AND ACCEPTANCE WHICH THE CHILDREN WELCOME AND VALUE.**  
**Lynne Rivett-Carnac, IQAA mentor.**

I have read the relevant documents and reports pertaining to the evaluation of Crossroads School. Collectively, they portray a very vibrant, productive and happy school. Since its humble beginnings just on fifty years ago, the school has established a firm foundation of excellence in the remedial education field.

The school's website is very informative, and must certainly be appealing to prospective parents in search of a school to which they would gladly enrol their children. A particularly meaningful insert is the farewell letter written by a parent at the end of last year, presumably as their child had reached the end of his schooling at Crossroads. The parent declares, "I can honestly say that Crossroads was actually the best thing that could have happened to our son, and ourselves." What a fabulous tribute to a school that is evidently living up to the ideals as represented by its Mission, Vision and Values.

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**Independent Quality Assurance Agency**

**Directors:**

Samuel Isaacs (Chairman)  
Ebrahim Ansur • John Falconer • Michael King • Stephen Lowry •  
Sandile Ndaba • Anne Oberholzer • Mark Potterton

Michael Hosty (Executive Director)

It is pleasing to note that on the whole you received very positive feedback from the Opinion Surveys. This is a clear indication that the key stakeholders in the school are pleased with the overall standards of teaching, learning and school management. The evaluation team has done well to effectively manage, in the table of Recommendations, salient points arising from the surveys, class visits and focus groups. The time frames and the delegation of responsibilities appear realistic, and it is encouraging to see that several tasks are currently being addressed.

Your school can be very proud of the list of Major Strengths in the report, in that it reflects the core purpose of any school - the provision of excellent teaching and learning. Mrs Rivett-Carnac has stressed how very impressed she was in observing the high quality of lessons, delivered by teachers who were clearly well-organized and prepared, in a calm yet stimulating atmosphere in which the children's different learning needs and styles of learning were taken into account. The excellent quality of this core purpose of the school is further enhanced by efficient management and effective leadership by yourself, as Principal, and your management team.

The Areas of Concern highlighted in the report are realistic and represent a fair summary of the surveys, visits and discussions. In interrogating the more detailed breakdown of these concerns in the table of Recommendations, it is evident that none of them present insurmountable challenges to the management of the school. A common thread that runs through the various aspects to be addressed is communication. Given the qualities of professionalism, dedication and empathy, all of which are in great abundance in the functioning and the culture of the school, there is every indication that the respective areas of concern will be addressed. Parents will receive more relevant, timeous information; children will feel their needs are being realistically met, and that they will feel safer and more respected; staff will experience greater recognition, appreciation and professional guidance.

The closing comments in the report make reference to 'an appreciation of the balance between the concerns raised and our many strengths'. It is vital to maintain this balance as your community weighs up and deliberates over the qualities of Crossroads School that are captured in this report. It is apparent that the school firmly upholds the principles upon which it was founded and it continues to shine as a beacon of excellence in the invaluable sector of remedial education in this country.

In conclusion I congratulate you and the entire community of Crossroads School on a most positive evaluation. Your school offers your children an immensely meaningful education, creating an invaluable academic foundation for them as they face the rigours and challenges of higher education. With sustained, strong leadership, a dedicated team of teachers and specialist therapists and a committed parent body, there is every indication that your school should thrive for many years to come.

I wish to thank you for the warm hospitality extended to our mentor, Lynne Rivett-Carnac, and for the very positive and professional manner in which the whole staff, and in particular the evaluation team, embraced the process.

You may proudly share this report, together with my concluding comments, with your school community. Please know I will be most happy to be of any further assistance.

Yours sincerely,

Michael Hosty.



**MICHAEL HOSTY**

**Executive Director**

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